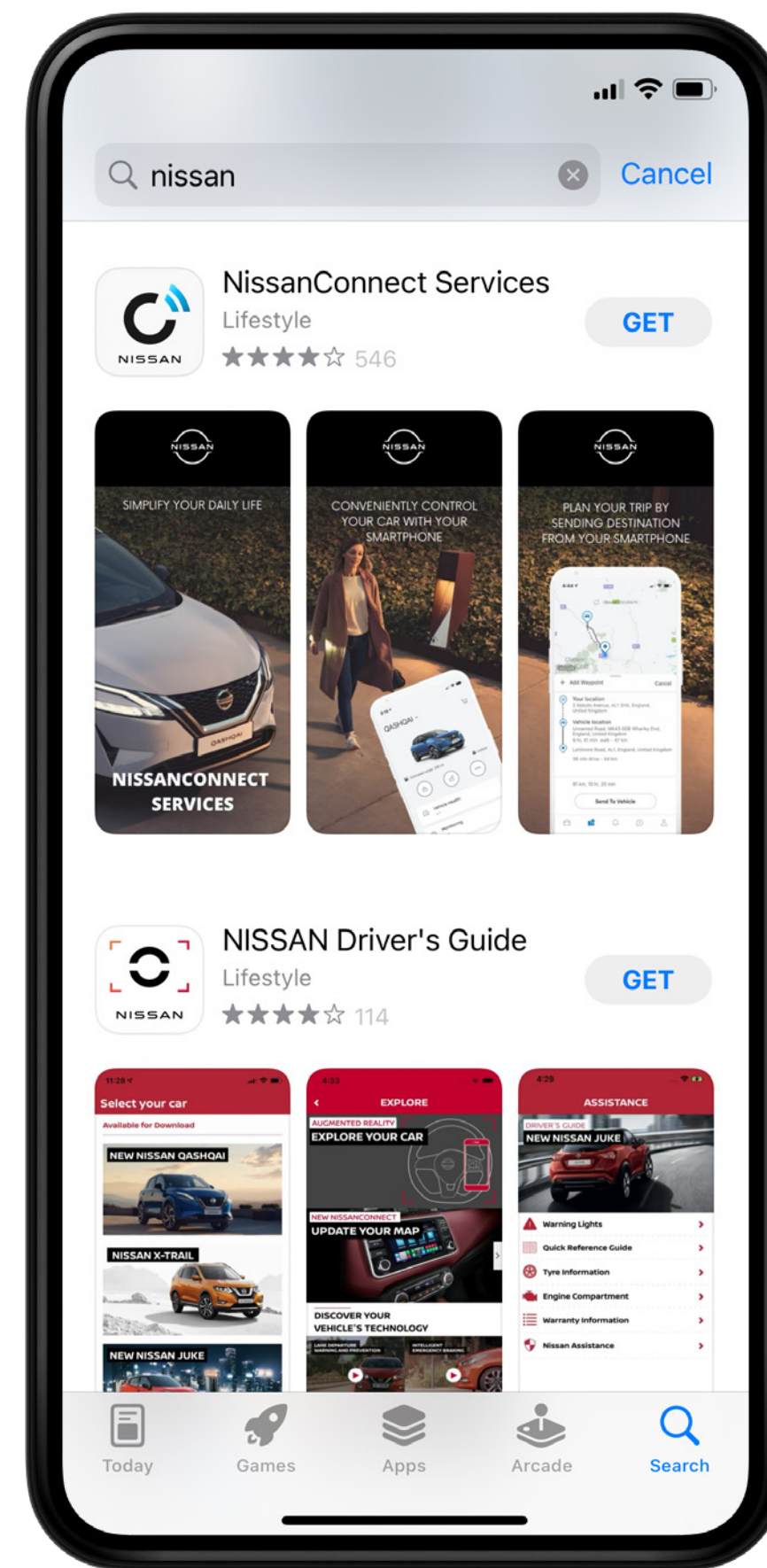




Stolen Vehicle Tracking Get started

1



Offering improved **peace of mind** through advanced connectivity is key for Nissan.

Using GPS technology, the Stolen Vehicle Tracking feature* can help to track your Nissan's location when your vehicle is stolen.

If necessary, starting the vehicle could be remotely disabled to support the recovery.

To access the service, you will need to download the **NissanConnect Services app**** and pair your car :



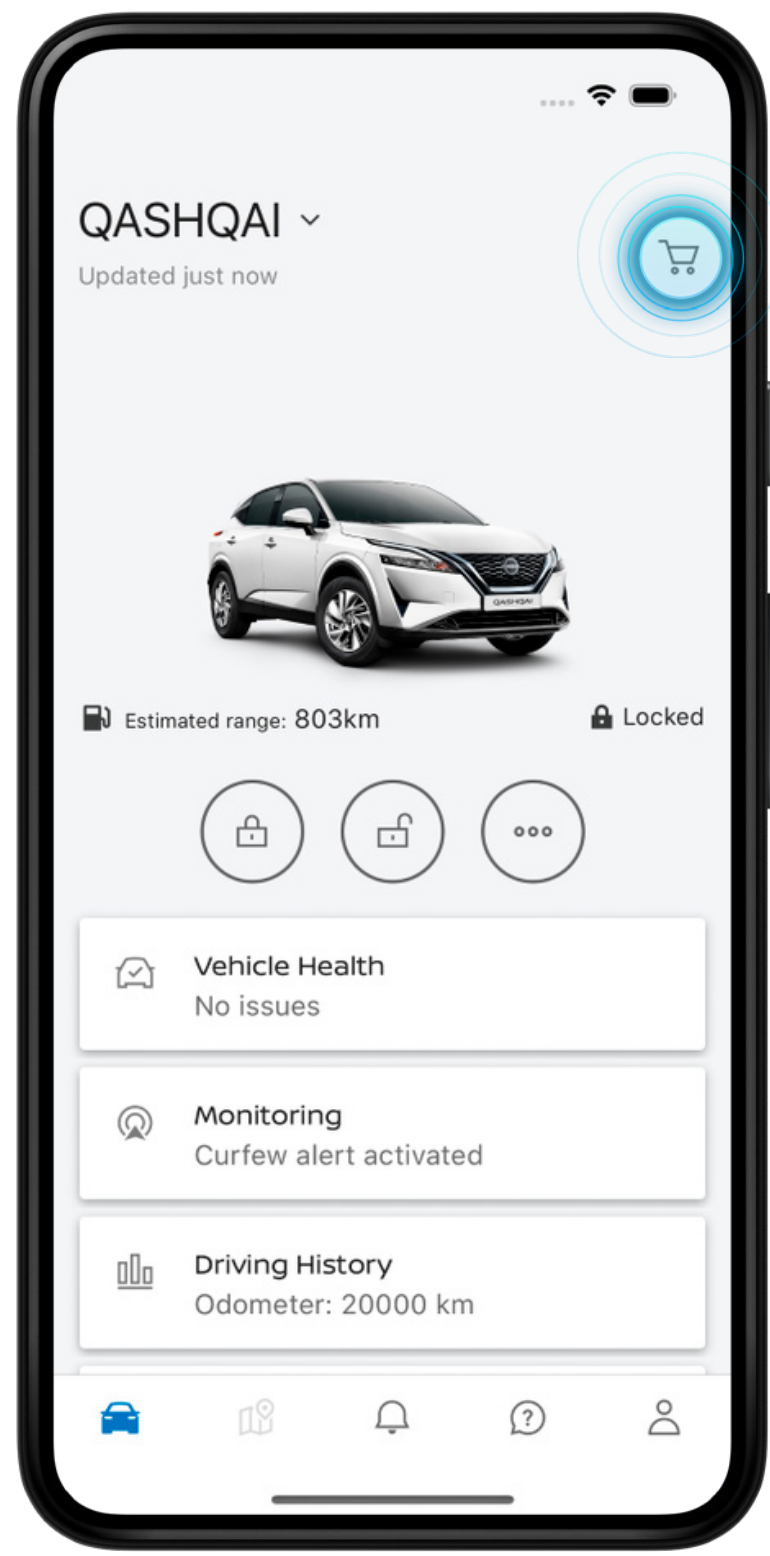
via your phone's store.



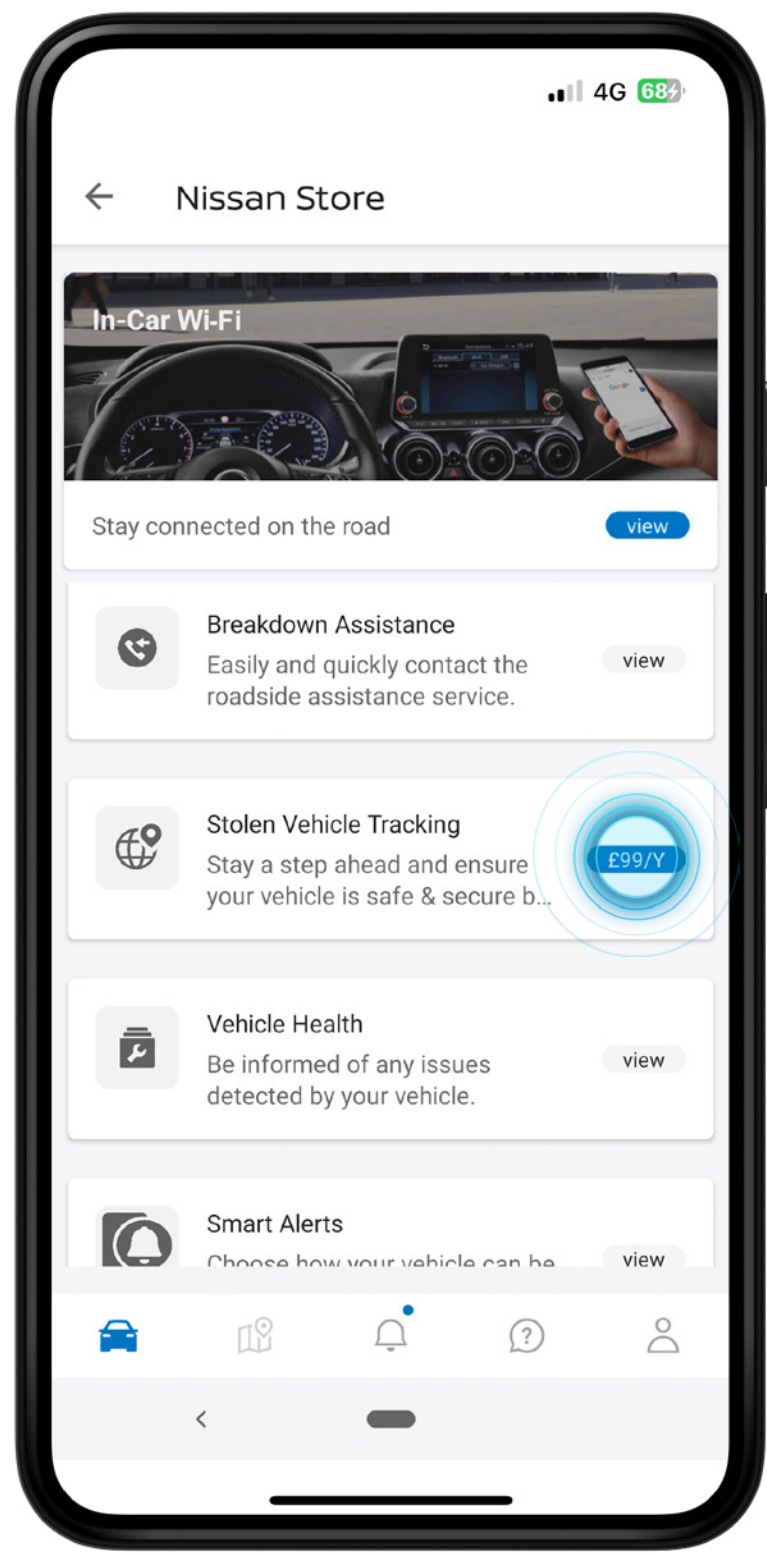
or scan the QR code.

*Nissan Connect app and compatible device required. Subject to annual payment and additional charges. Vehicle Tracking subject to territory restrictions. Visit [url for full terms] for full T&Cs

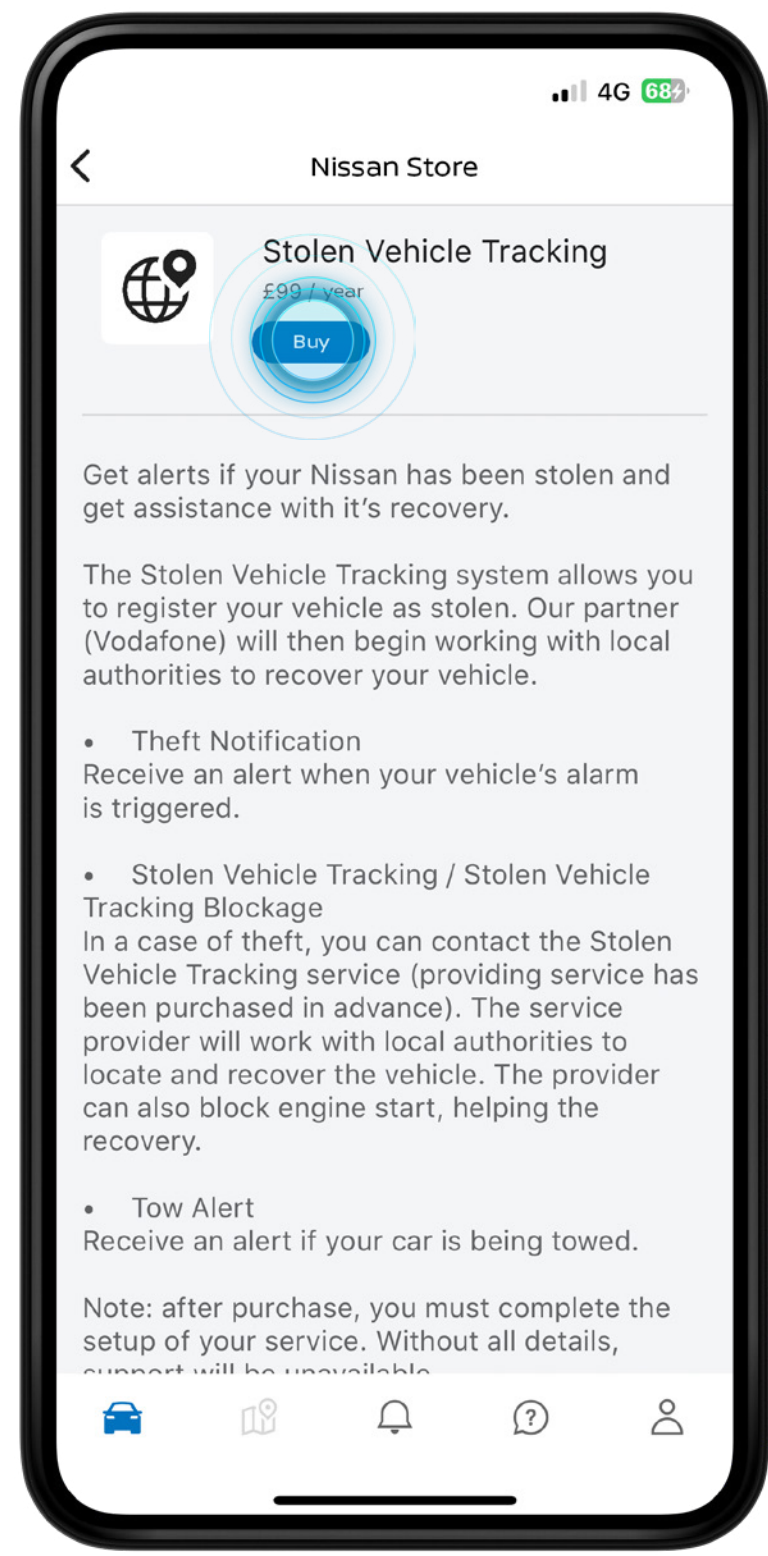
**Compatible device required.. Services subject to mobile network coverage. Some NissanConnect Services available for an additional charge on subscription or at additional cost after the 3rd year. For further information, please visit www.nissan.co.uk/ncsapp or contact your local Nissan Dealer. Images used for illustration purposes only. Product may vary in the UK. App Store and App Store logo are registered trademark of Apple Inc. Google Play and Google Play logo are trademarks of Google LLC



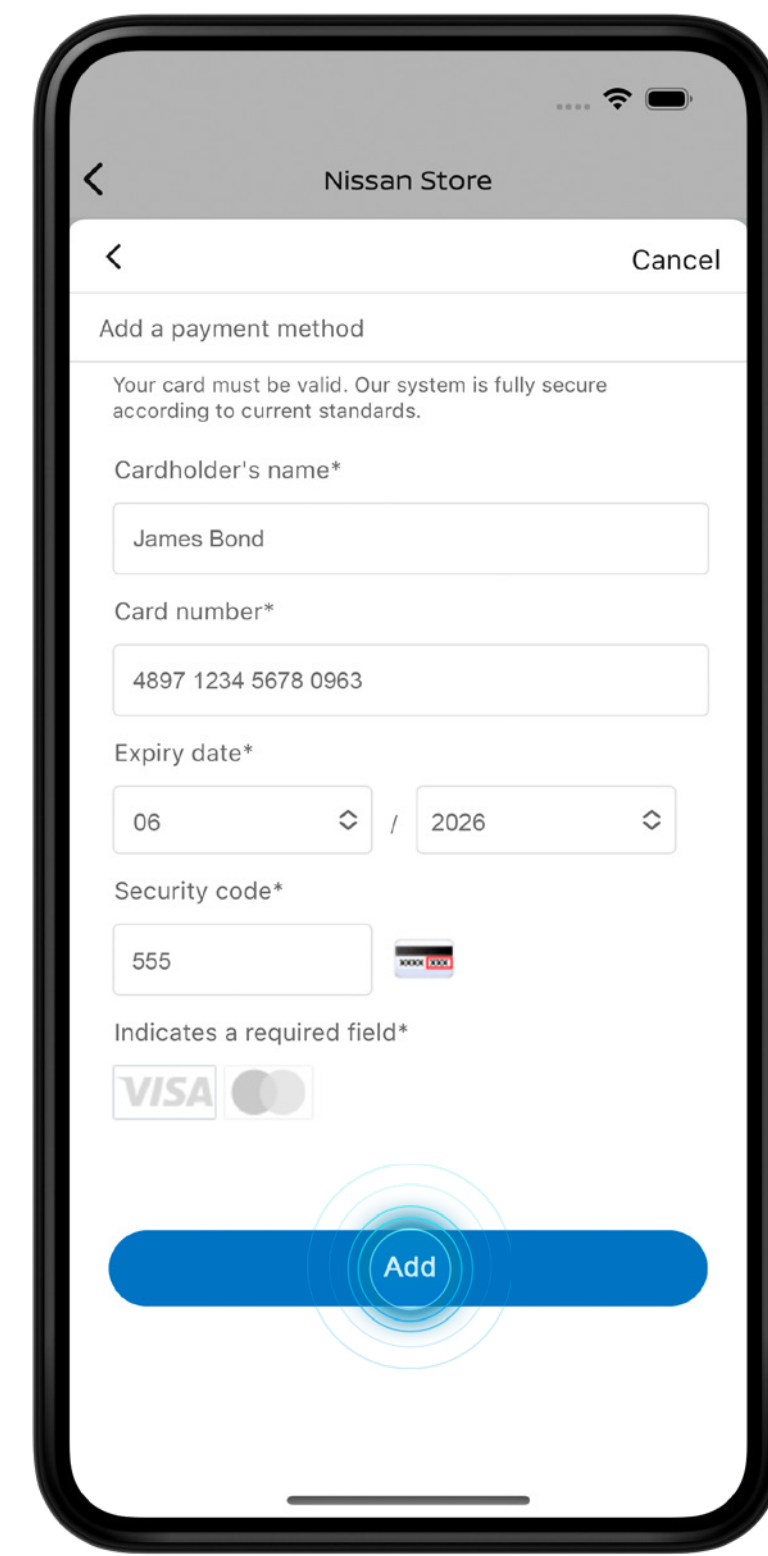
1 / Open the NissanConnect Services app and click on the shopping basket icon to access Nissan Store



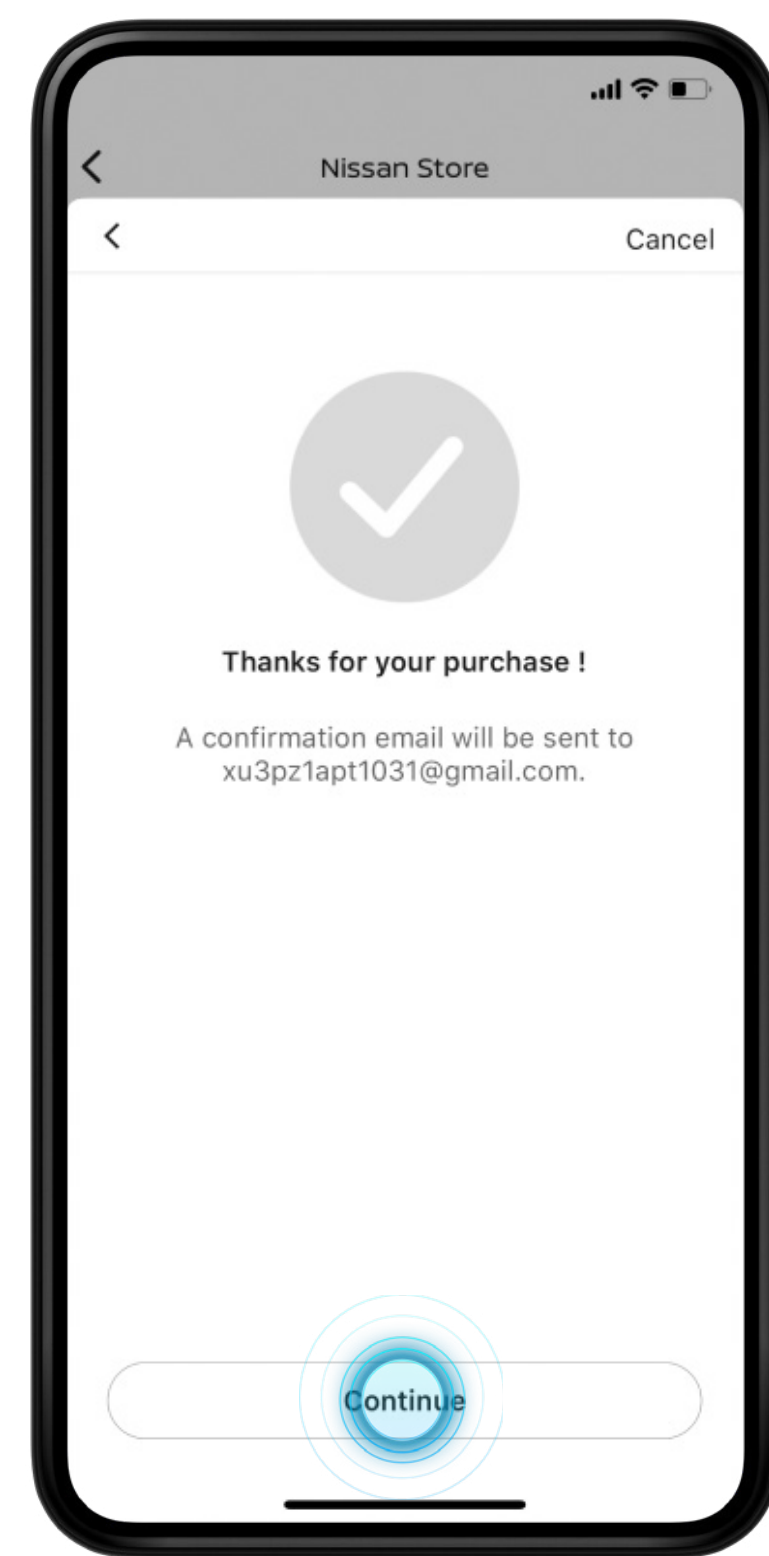
2 / Select Stolen Vehicle Tracking



3 / Select «Buy» in the package details



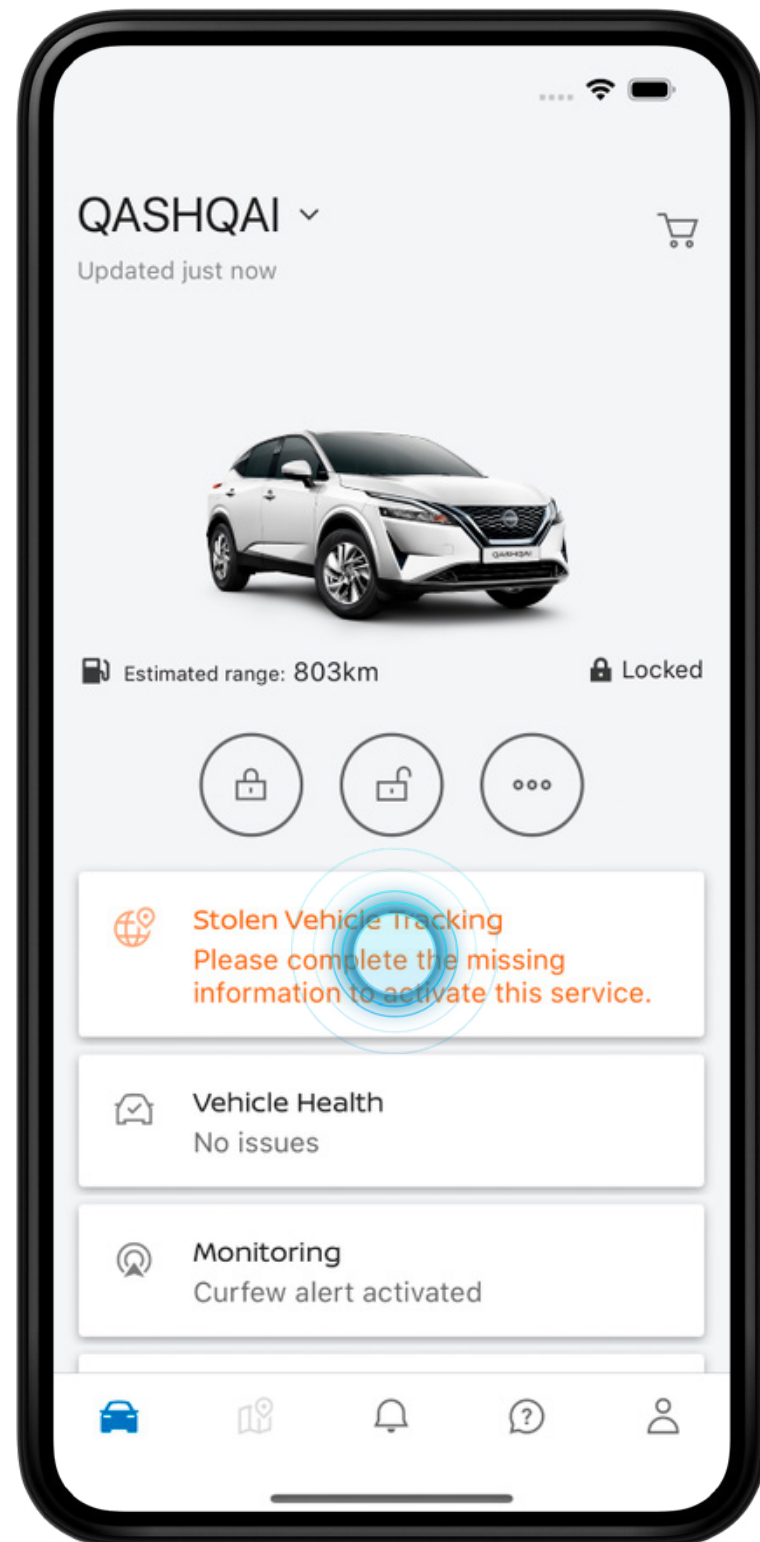
4 / Enter your billing information and payment method



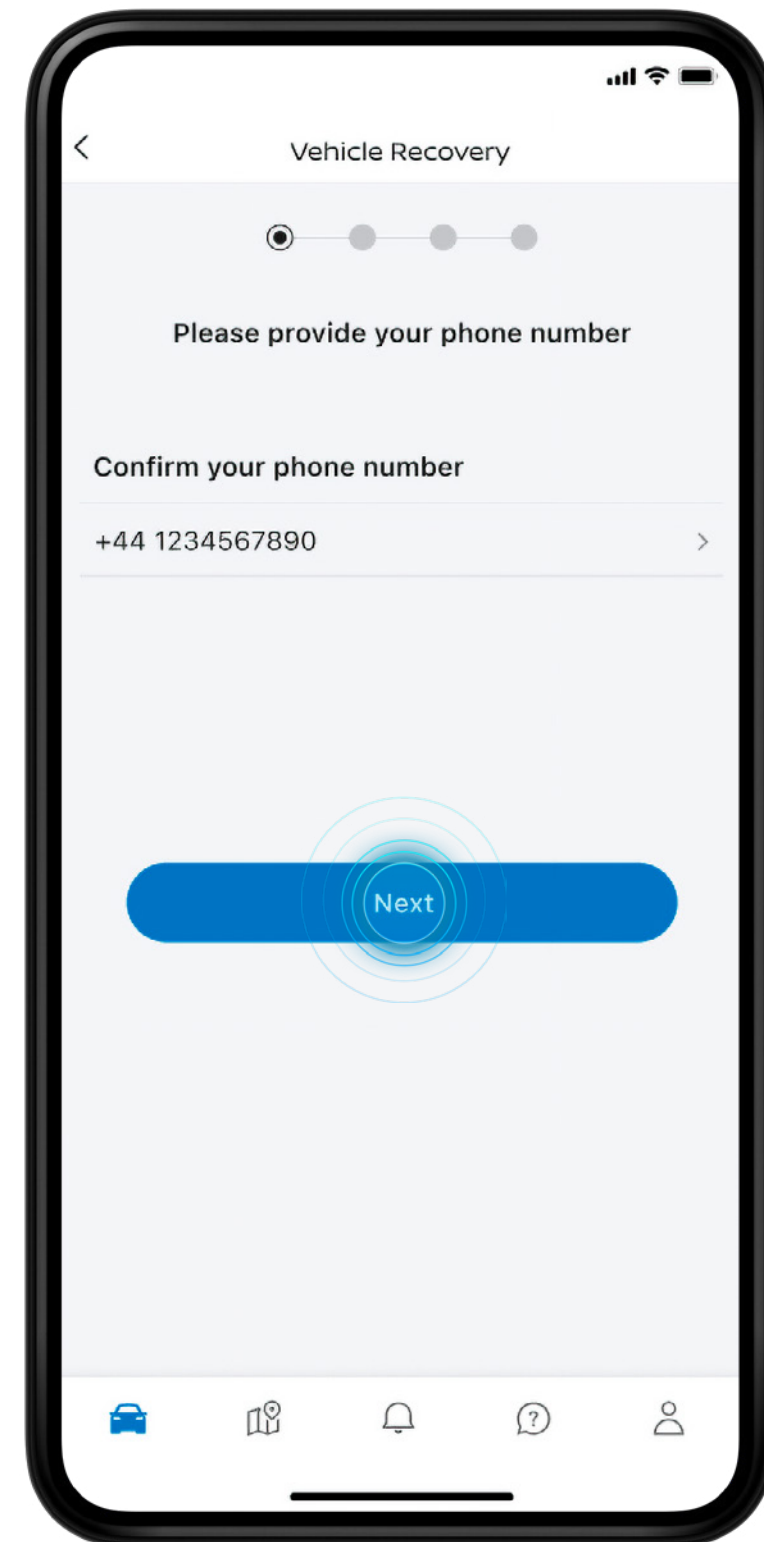
5 / Confirm your payment to finish the purchase process

Important Note! After purchase, you must complete the activation of your service. Without all details, support will be unavailable. Nissan Connect app and compatible device required. Subject to annual payment and additional charges. Vehicle tracking subject to territory restrictions. Visit [url for full terms] for full T&Cs. [https://www-europe.nissan-cdn.net/content/dam/Nissan/nissan_europe/services/Ownership/nissanconnect_services_2021/T-Cs/NissanConnect%20Services%20TsCs%20-%202021%20-%20\(v.3.0\)%20-%20Master%20\(UK\).pdf](https://www-europe.nissan-cdn.net/content/dam/Nissan/nissan_europe/services/Ownership/nissanconnect_services_2021/T-Cs/NissanConnect%20Services%20TsCs%20-%202021%20-%20(v.3.0)%20-%20Master%20(UK).pdf)

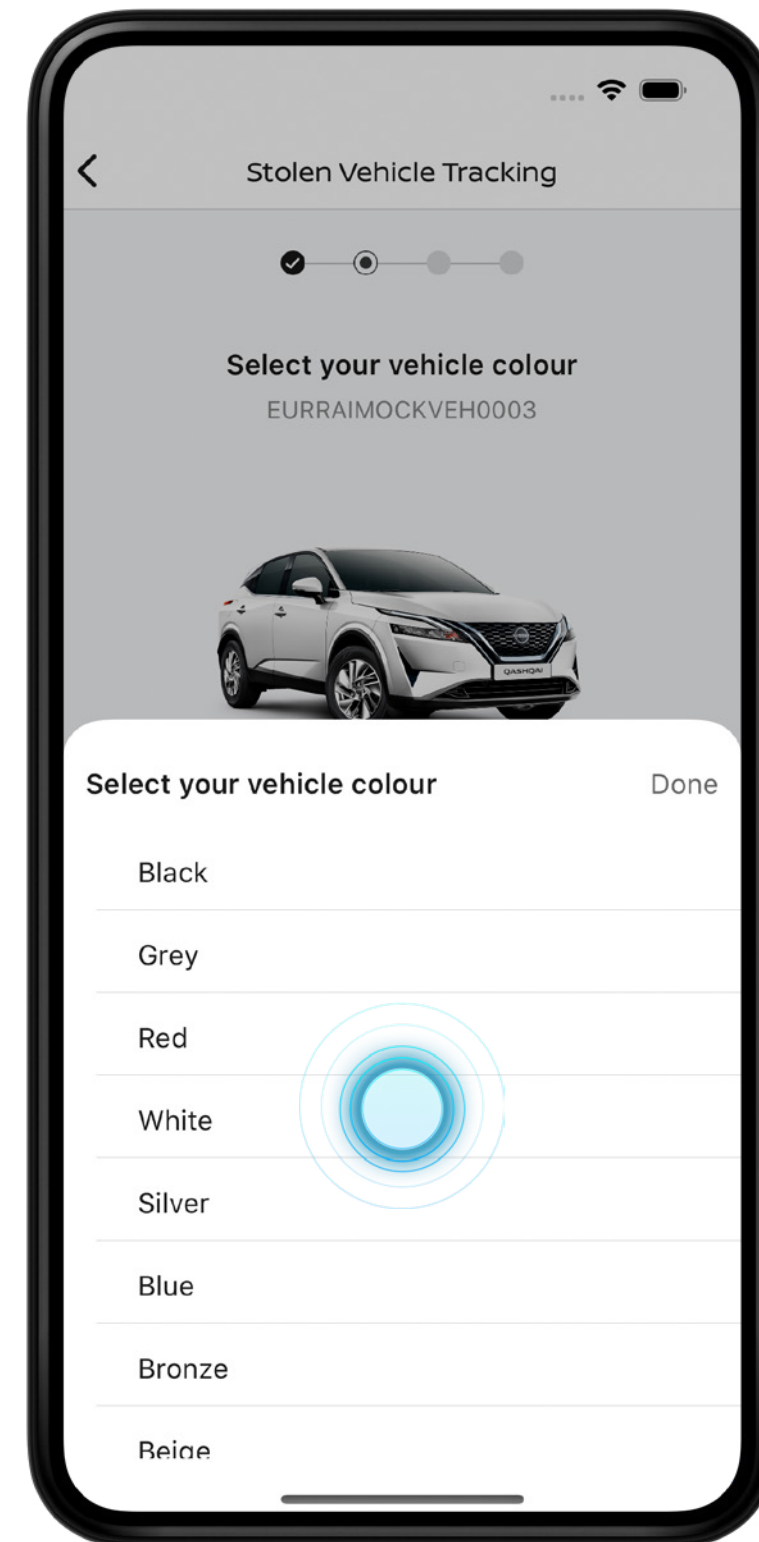
Stolen Vehicle Tracking How to activate the service



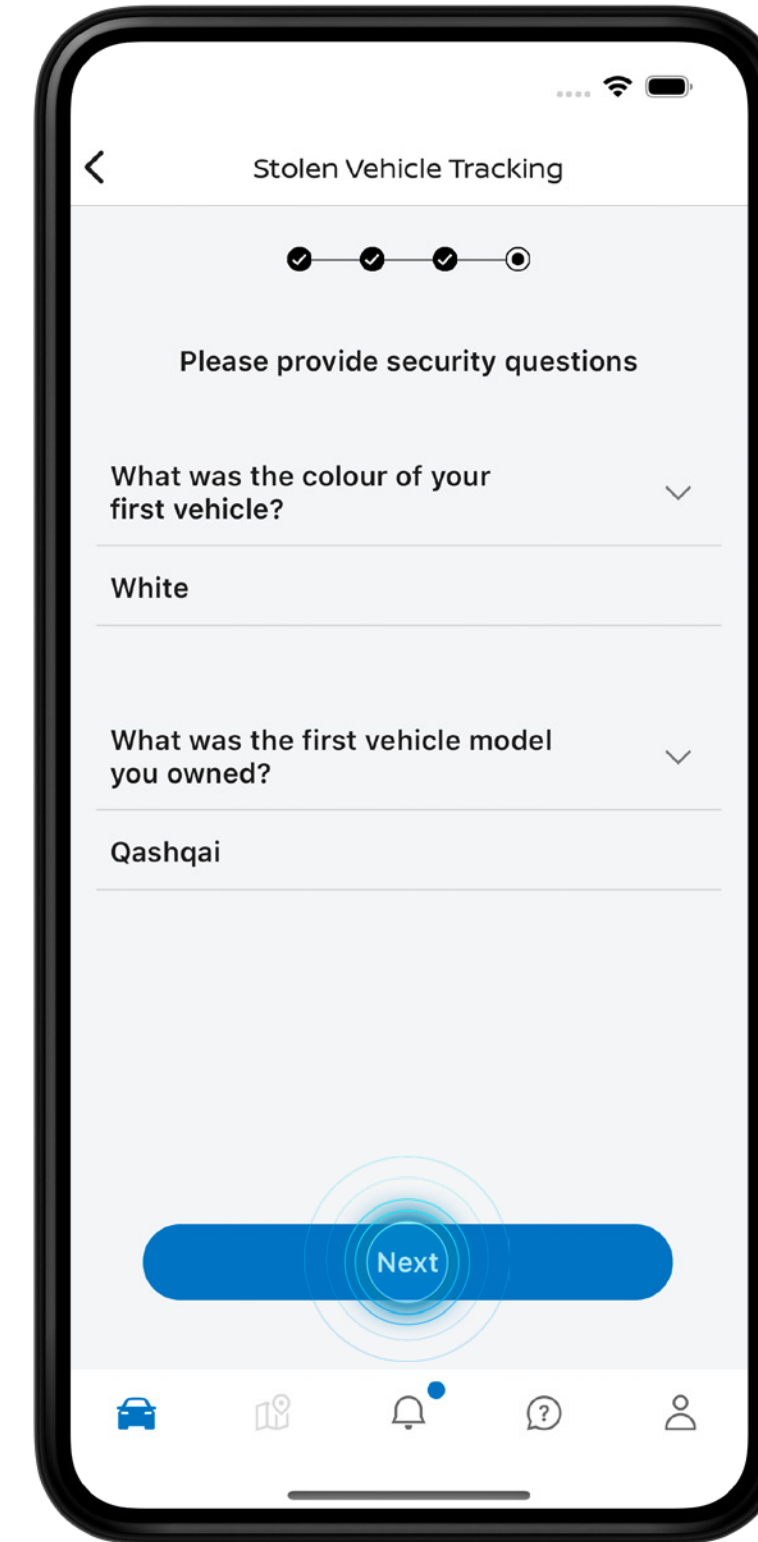
1 / Click on the orange message on the homepage to start setting up



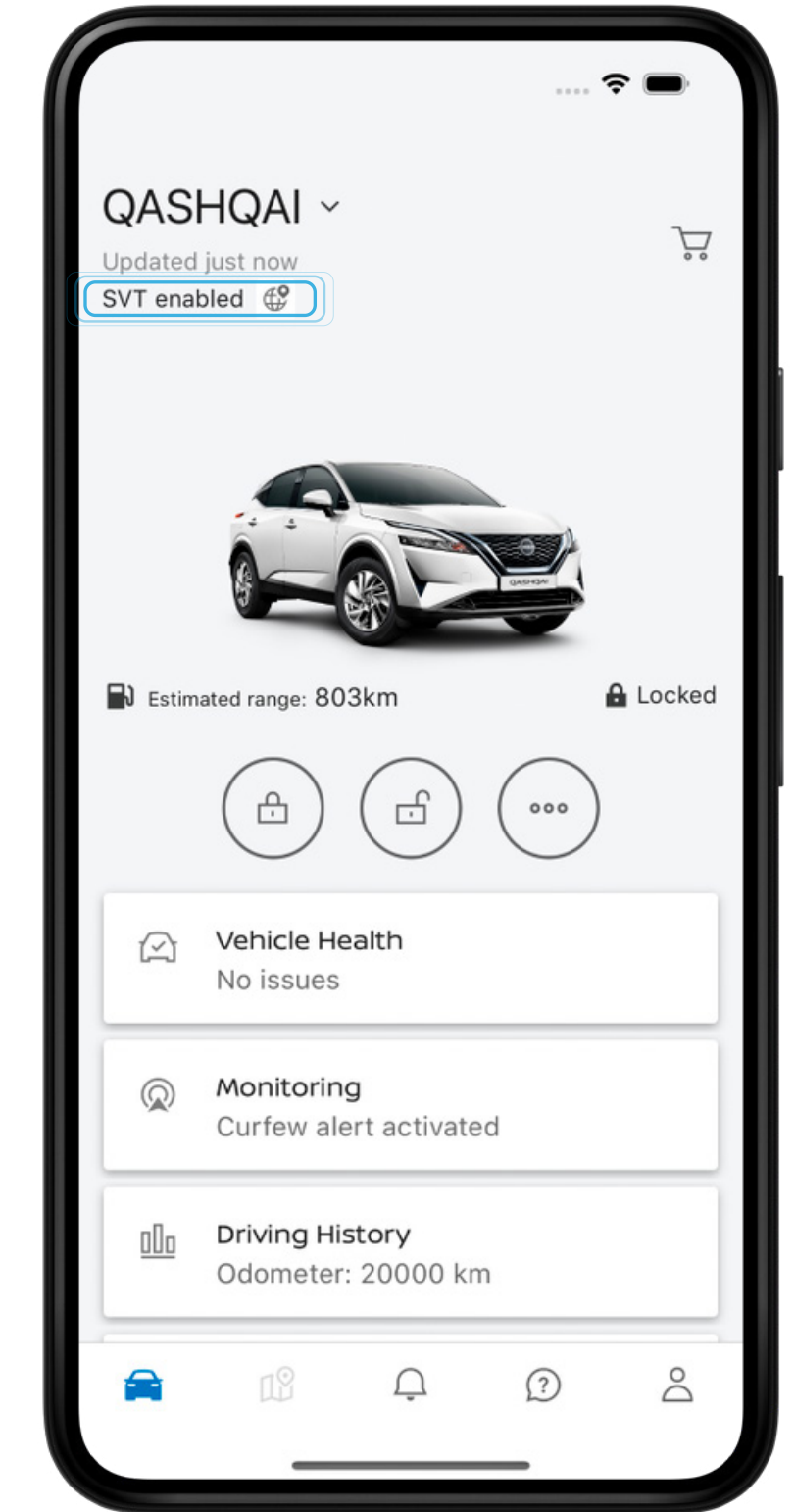
2 / Enter your phone number



3 / Select your car colour and enter your registration plate number



4 / Choose 2 security questions which will be used to identify yourself if your car is stolen

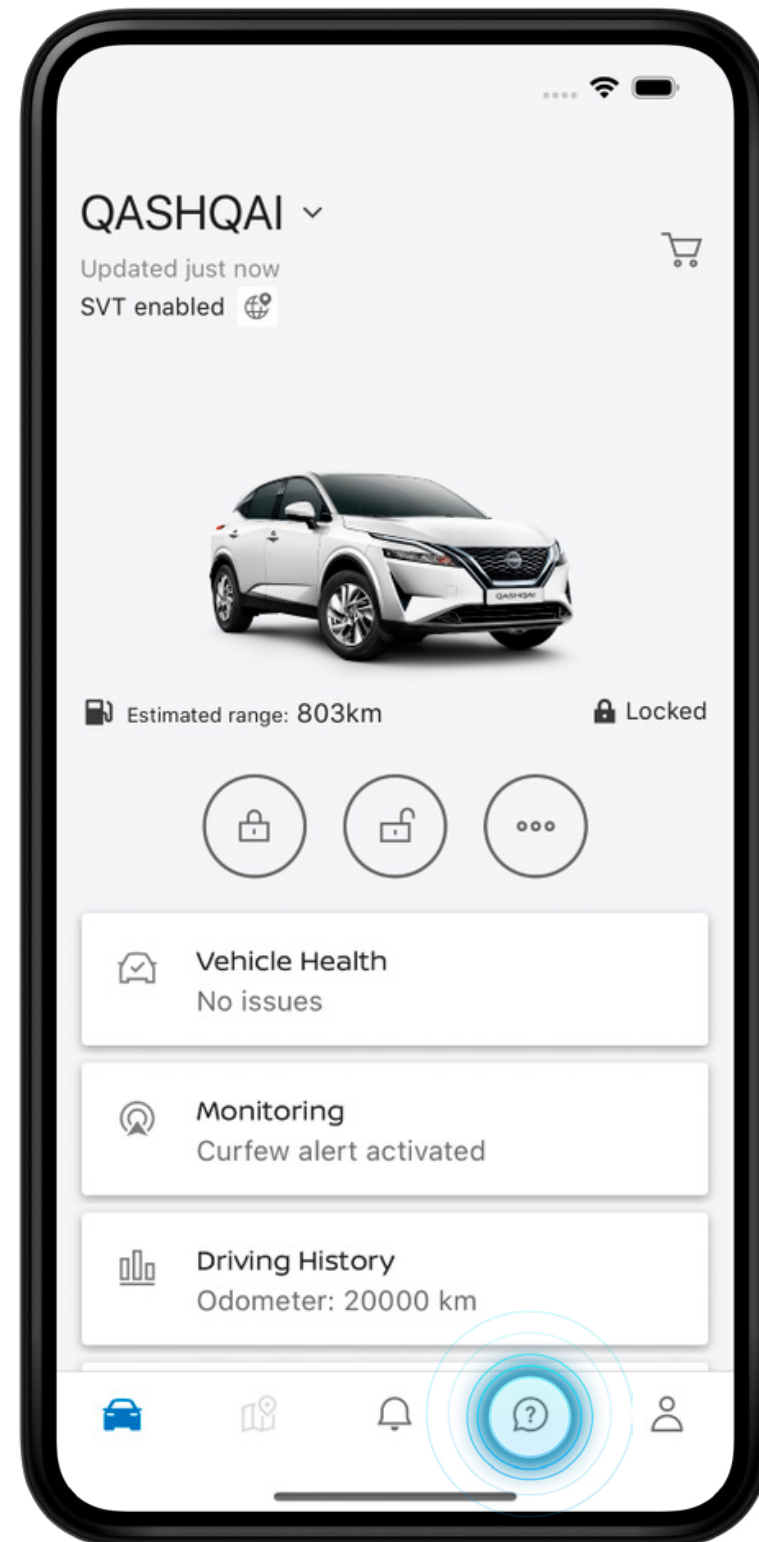


5 / Setup is now complete and you can verify this by noticing the «SVT enabled» message on the homepage after activation

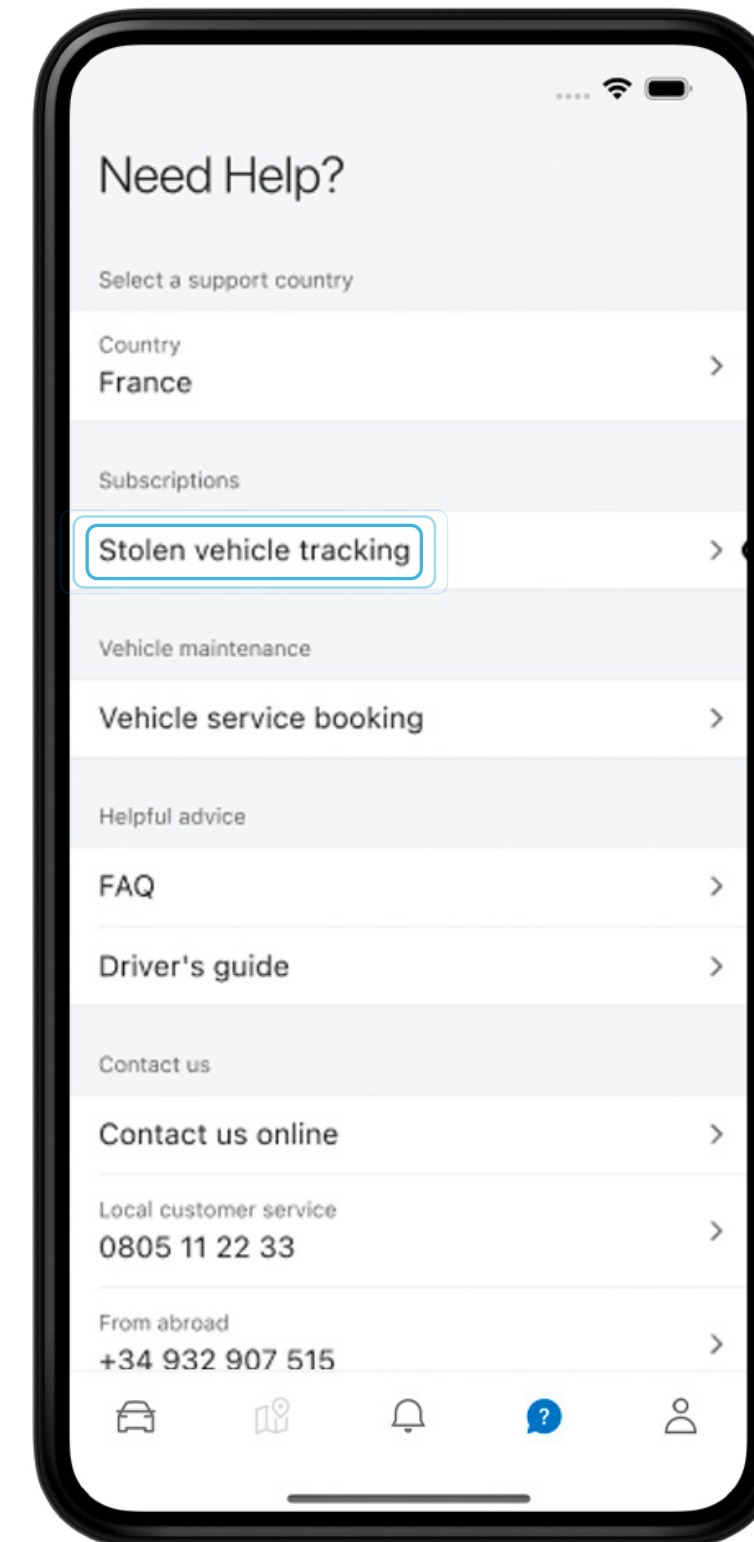
Nissan Connect app and compatible device required. Subject to annual payment and additional charges. Vehicle tracking subject to territory restrictions. Visit [url for full terms] for full T&Cs. [https://www-europe.nissan-cdn.net/content/dam/Nissan/nissan_europe/services/Ownership/nissanconnect_services_2021/T-Cs/NissanConnect%20Services%20TsCs%20-%202021%20-%20\(v.3.0\)%20-%20Master%20\(UK\).pdf](https://www-europe.nissan-cdn.net/content/dam/Nissan/nissan_europe/services/Ownership/nissanconnect_services_2021/T-Cs/NissanConnect%20Services%20TsCs%20-%202021%20-%20(v.3.0)%20-%20Master%20(UK).pdf)

Stolen Vehicle Tracking Updating your information

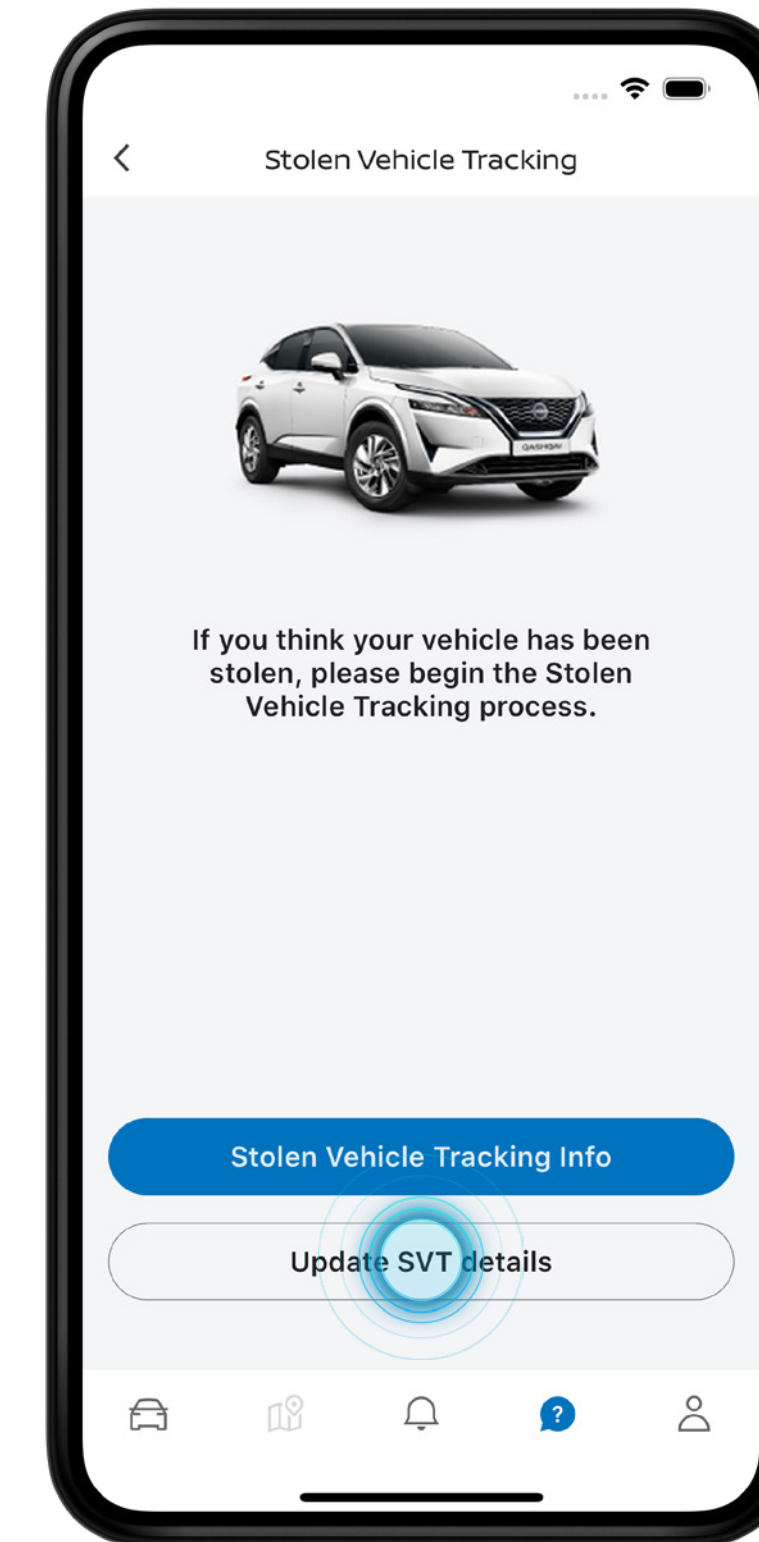
4



1 / Select the help button in the menu on the homepage after activation

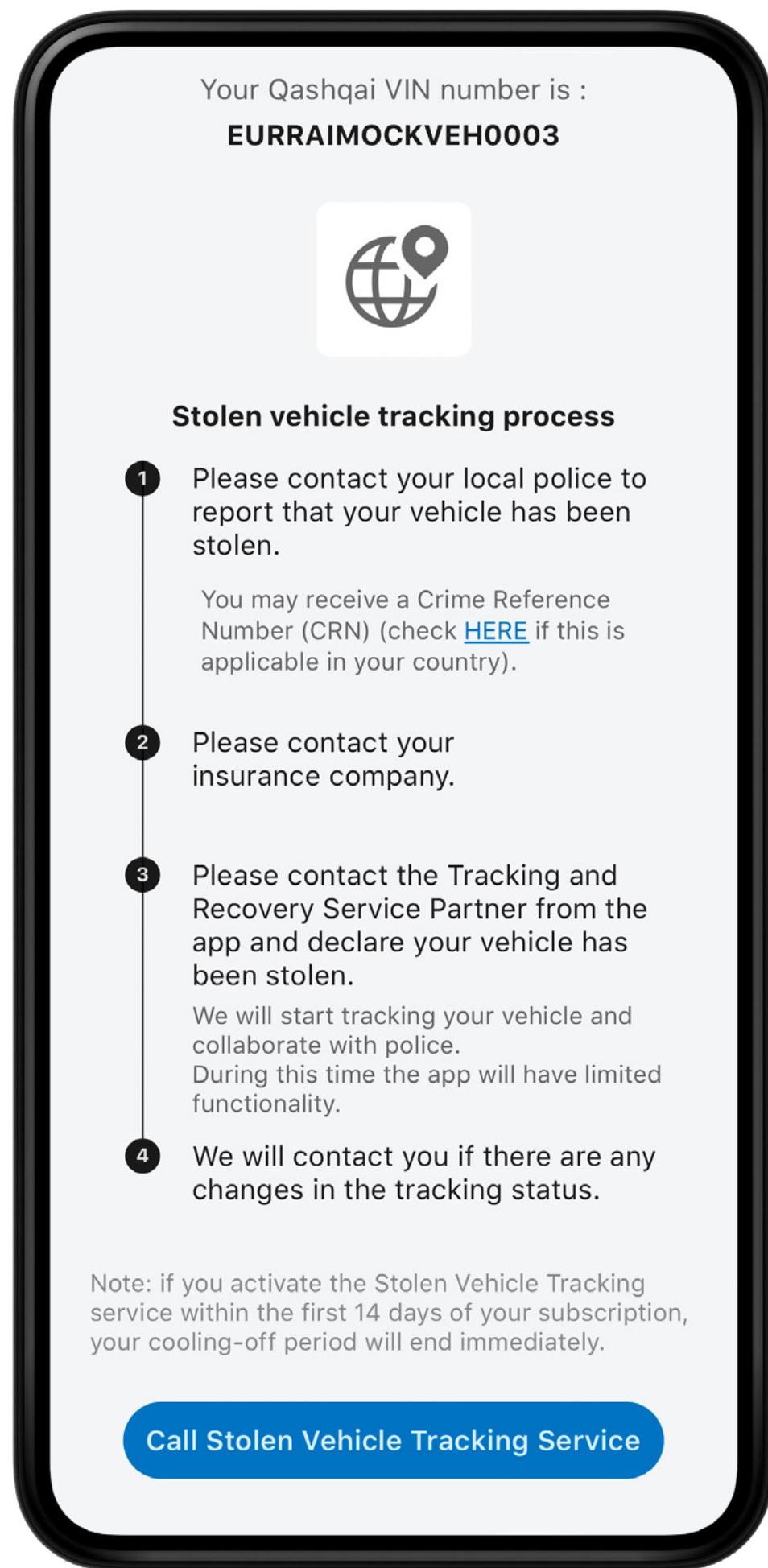


2 / Choose Stolen Vehicle Tracking



3 / Select «Update SVT details» to update your information

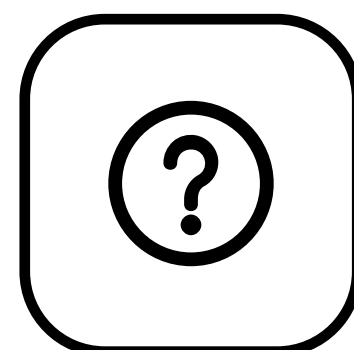
What to do if your vehicle is stolen



1 / Report the theft to local authorities and get a Crime Reference Number (CRN)*

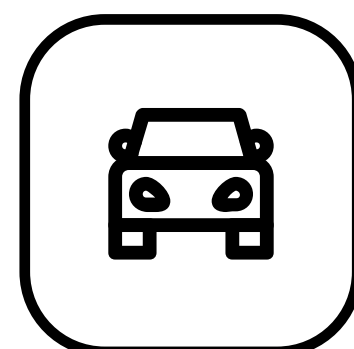


2 / Please contact your insurance company and make them aware of the situation

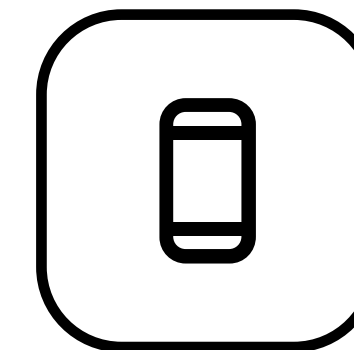


3 / You can then contact the Service Provider via the help menu to share with them your Brand, VIN, CRN and answer your security questions

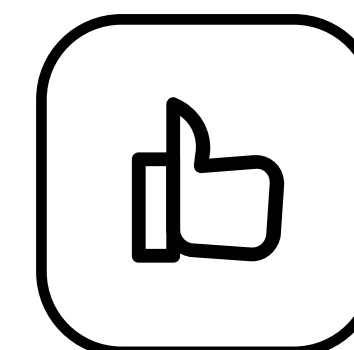
It is important that you provide the operator with your Brand & VIN so they can identify your vehicle.



4 / Our Service Provider will then work with law enforcement authorities to track your car



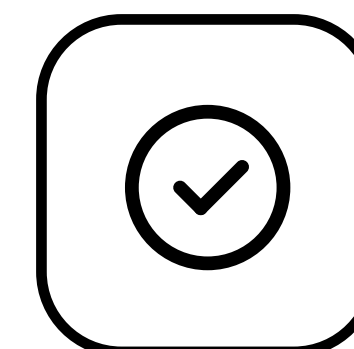
5 / During the process your app features will be disabled



6 / If it is a false alarm, please call the Service Provider back to inform them**



7 / When the case is closed, you'll be contacted by our Service Provider with further details whether your car was recovered successfully or not



8 / If your vehicle was recovered successfully then the app will go back to working order.

*In all cases, please make contact with law enforcement authorities . In some countries, a Crime Reference Number (CRN) is provided by law enforcement authorities and will be requested by our Service Provider to initiate the tracking. A list of countries included will be available to view once you have subscribed.

** Nissan reserves the right to charge a £50 fee (in addition to the annual costs) for any costs incurred by the Service Operating Centre in attempting to locate your Vehicle following a false alert raised by you or any Authorised User