

3. NISSAN PAN-EUROPEAN WARRANTY INFORMATION

NISSAN International SA issues a warranty for the new NISSAN vehicle designated in the warranty certificate that is valid in the European countries listed in Section 3.3. Within the relevant period of time and mileage specified on the Warranty Certificate at the front of the booklet, a NISSAN dealer[*1] will repair or replace free of charge those parts or components which are covered by the warranty (see appropriate section) and which prove defective in materials or workmanship. Requirements and exclusions for the warranties are listed in section 4. Especially parts which are excluded from warranty are listed in section 4.9 below the header "What is not covered". The method of repairing or replacing is to be determined by the NISSAN dealer[*1]. NISSAN Pan-European Warranty does not entitle the purchaser to cancel the purchase contract, ask for exchange of the vehicle or for a discount. NISSAN Pan-European Warranty shall furthermore not be extended after expiration of the term or mileage (whichever is applicable) indicated in this booklet and shall not restart for any reason whatsoever. NISSAN Pan-European Warranty does not affect the statutory rights of the purchaser and comes in addition to any other provisions the purchaser may have under the contract of sale. You may find further information about your statutory rights valid in your country in section 12.

3.1. NEW VEHICLE WARRANTY

The New Vehicle Warranty covers parts and components of each new NISSAN vehicle supplied by NISSAN which prove defective in materials or workmanship except for items listed under section 4.9 "What is not covered". The New Vehicle Warranty is valid for the period of time and mileage specified on the Warranty Certificate at the front of this booklet.

When a vehicle is delivered to the original retail purchaser, the Warranty Start Date is the date of customer handover or the date on which the vehicle is put into use, whichever comes first.

3.2. RELOCATION OF THE VEHICLE

Your NISSAN is manufactured to meet the regulations and environmental requirements of the country where such NISSAN vehicles are originally sold. In case you relocate it to another European country, your NISSAN vehicle may not comply with the regulations and environmental requirements of that country. Please note that a NISSAN vehicle relocated to a country not listed in section 3.3 is not covered by the new vehicle warranty.

3.3. ELIGIBLE COUNTRIES

NISSAN Pan-European Warranty is available in the following eligible countries:

Albania, Andorra, Austria, Azerbaijan, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (including Martinique, Guadeloupe, French Guyana, Reunion) Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Kosovo, Kazakhstan, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, The Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain (including Ceuta and Melilla), Sweden, Switzerland, Turkey, Ukraine, United Kingdom (including Guernsey and Jersey) and Vatican City.

3.4. PAINT WARRANTY

The Paint Warranty covers painted body parts (excluding the under body) which suffer from paint defects as a result of defective materials or workmanship. The period for the Paint Warranty is valid for the period of time and mileage specified on the Warranty Certificate at the front of this booklet.

3.5. PERFORATION FROM CORROSION WARRANTY

The Perforation from Corrosion Warranty covers body sheet metal panels which suffer from inside-to-outside perforation from corrosion as a result of defective ma-

terials or workmanship. The period for the Perforation from Corrosion Warranty is specified on the Warranty Certificate at the front of this Booklet. This warranty requires that the vehicle is inspected every year and repaired if necessary, and the yearly inspection reports displayed in this booklet are completed accordingly. NISSAN recommends that vehicle inspection and potential repair are performed by a NISSAN dealer[*1].

3.6. GENUINE PARTS AND ACCESSORIES WARRANTY

NISSAN International SA issues a warranty for all NISSAN genuine parts and accessories installed on a NISSAN vehicle by a NISSAN dealer[*1] from defects in materials or workmanship for the period shown on the warranty certificate at the front of this booklet from the date of installation, regardless of mileage driven.

The Genuine Parts And Accessories Warranty applies to parts purchased by the customer and installed on a NISSAN vehicle by a NISSAN dealer[*1] and have a period of cover shown on the warranty certificate at the front of this booklet from the date of installation, regardless of mileage driven. For a customer to exercise his or her right to this warranty, the customer must provide evidence of the part installation date by means of the invoice.

When the vehicle on which the part is installed is covered by NISSAN Pan European Warranty, the part

warranty will not end before NISSAN Pan European Warranty. A part warranty repair cannot be used to prolong the total warranty period of the vehicle. Warranty on genuine Parts & Accessories purchased “over the counter” by the customer is warranted for a period shown on the warranty certificate at the front of this booklet from the date of purchase. The customer must provide evidence of the purchase date by means of the sales invoice. The warranty for Genuine Parts and Accessories installed as a warranty repair within the scope of New Vehicle Warranty shall expire upon expiration of the New Vehicle Warranty at the latest. Please ask your NISSAN dealer[*1] prior to purchasing, if your NISSAN Genuine Part or Accessory is covered by this warranty and what are the details.

4. THINGS YOU SHOULD KNOW ABOUT NISSAN PAN-EUROPEAN WARRANTY

4.1. TYRES

Tyres, even when originally installed on new NISSAN vehicles, are warranted by the tyre manufacturer. A NISSAN dealer[*1] will assist you in making a warranty claim for tyres if necessary.

4.2. BATTERY

The 12 volt battery is warranted under the same NISSAN Pan-European Warranty.

4.3. PRE-DELIVERY INSPECTION

To make sure you will be completely satisfied with your new NISSAN from the very start; it has been inspected thoroughly and prepared before delivery according to NISSAN's New Vehicle Pre-Delivery Inspection Procedure.

4.4. PERIODIC MAINTENANCE SERVICE

The periodic maintenance services are a minimum requirement for warranty. They have to be performed completely and timely in accordance with the NISSAN recommended maintenance schedule and documented in this warranty booklet, see section 4.11.4 for details about maintenance service records requirements. Additional maintenance service may be required since weather and atmospheric conditions, varying roads, vehicle usage and individual driving habits greatly influence the need for such service.

4.5. SERVICE DEALER

It is strongly recommended that periodic maintenance is performed by a NISSAN dealer[*1]. The NISSAN dealers[*1] will have a direct interest in your satisfaction as a NISSAN customer. NISSAN dealers[*1] are familiar with your vehicle and are updated regularly on each NISSAN model. They are equipped and trained to provide optimum service to your NISSAN vehicle.

4.6. GENUINE NISSAN PARTS AND ACCESSORIES

Genuine NISSAN parts and accessories are designed by or for NISSAN for use on NISSAN vehicles. We recommend using genuine NISSAN parts and accessories for safe driving and lower overall running cost. Only genuine NISSAN parts and accessories are covered by NISSAN's Genuine Parts and Accessories Warranty.

4.7. WARRANTY SERVICE IN FOREIGN COUNTRIES

NISSAN Pan-European Warranty is valid in European countries where NISSAN dealers[*1] are located (see section 3 for details). This booklet must be presented to a NISSAN dealer[*1] when a warranty repair is necessary, at home and abroad. Therefore it is essential that the Warranty Booklet is kept in your vehicle wherever it goes. Instructions to foreign NISSAN dealers[*1] in several languages (see section 6) may be useful when needing a warranty repair abroad.

4.8. DESIGN CHANGE

NISSAN has the right at any time to make changes to the design or specifications of any NISSAN vehicle model without notice and without any obligation to make such changes on vehicles that have been sold in the past.

4.9. WHAT IS NOT COVERED

1. Tyres are covered by the tyre manufacturer's warranty, see section 4.1 for details.
2. Any non-genuine NISSAN parts, accessories or equipment.
3. Any parts and labour cost incurred in connection with required or recommended maintenance service such as, but not restricted to, wheel balancing and alignment, headlight aiming, replacement of

light bulbs, spark plugs, drive belts, clutch disks, brake discs/drums, brake shoes, brake pads, filters, wiper blades, fluids or lubricants.

4. Damage, failures or corrosion resulting from:
 - Misuse, accident, theft, arson or intentional damage;
 - Industrial fall-out, acid or alkali contamination, stone chipping, chemical fall-out, tree sap, bird droppings, salt, hail, windstorm, lightning or other environmental conditions;
 - Failure to follow the relevant guidelines given in the Owner's Manual and under the caption "what you must do" in this booklet;
 - Failure to have the vehicle repaired at the earliest opportunity after a defect has become apparent;
 - Alteration, modification or improper repair;
 - Repairs not performed by a NISSAN dealer[*1];
 - Use of non-genuine parts, accessories or equipment;
 - Use of improper or dirty fuel, fluids or lubricants.
5. The warranty may be voided if the maintenance schedule as outlined on the maintenance stickers at the front of this booklet, have not been followed.
6. Normal deterioration of trim, paint or other cosmetic items.
7. Any vehicle on which the odometer has been altered or replaced so that the reading does not correspond with the actual mileage of the vehicle, without official registration on the odometer change certificate (located in section 13 of this booklet), or on which the Vehicle Identification Number and/or Engine Number have been altered or removed.
8. Incidental or consequential damages such as loss of use of the vehicle, inconvenience or commercial loss.
9. Wear and tear parts — the warranty does not cover interventions, replacement of parts or mechanical

adjustments required by wear and tear parts, equipment and components, based on the mileage done or the use given to the vehicle such as, but not limited to, wiper blades, brake pads, brake discs, vibration absorbers, filament bulbs, windscreen washer nozzles.

4.10. WHAT WE WILL DO

All warrantable defects will be repaired by a NISSAN dealer[*1] at no charge to the customer for labour or parts within the limitations set out in this Warranty Booklet. Repeated repairs are possible under the NISSAN Pan European Warranty and the purchaser shall not be entitled to cancel the purchase contract or to ask for exchange of the vehicle or for a discount because of the defects covered by the warranty.

The repair shall be performed in the shortest possible time taking into account the technology of repairs determined by the producer and availability of the parts.

4.11. WHAT YOU MUST DO

1. Properly use, maintain and care for your vehicle as outlined in this Warranty Booklet and your Owner's Manual.
2. In case you discover any defect that may be covered by warranty, you should immediately submit a declaration thereof to a NISSAN dealer[*1], either in writing or orally. Take the vehicle to a NISSAN dealer's[*1] place of business during regular business hours at your expense in order to obtain a warranty repair.
3. Check for trim, paint or other cosmetic defects at the time the new vehicle is delivered and report the same to your selling dealer without delay.
4. Retain maintenance service records in the event a question should arise concerning the vehicle's maintenance. As for the Genuine Parts and Accessories Warranty, keep relevant documents and in-

voices of all parts installations.

5. As for the Paint Warranty and the Perforation from Corrosion Warranty, the following things must be done additionally:

- Carefully read vehicle care and maintenance instructions given in the Owner's Manual;
- Have the annual paint inspection carried out and documented in section 11;

Wash and wax the vehicle regularly;

Remove salt, sand, ice melting agents, road and oil tar, tree sap, bird droppings and other potentially harmful materials immediately when they are found sticking to the vehicle;

- Promptly repair any damage to the surface finish of the vehicle at your own expense.

4.12. ADJUSTMENTS

Adjustments that are refinements in original factory fit, geometry, alignment and performance are considered to be maintenance services and cannot be claimed under warranty.

5. NISSAN ASSISTANCE

During New Vehicle Warranty your are entitled to the NISSAN Assistance Service 24 hours a day, all year round, Sundays and public holidays included.

NISSAN Assistance is provided by a NISSAN Europe partner and is available in the following countries:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France*, Germany, Greece, Hungary, Iceland, Ireland, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxemburg, Macedonia, Malta, Moldova, Montenegro, The Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City

* excluding: French overseas territories.

If the breakdown occurs in an enclave or on an island belonging to one of the countries listed above the driver is eligible for Basic Service only. In case Repair on the spot is not possible, the vehicle is towed to the local NISSAN dealer[*1] or to a local workshop if no NISSAN dealer[*1] is located there.

5.1. BASIC SERVICE

If your vehicle becomes inoperative due to a warrantable defect, non-warrantable incident or accident, you can call the telephone number printed on the Warranty Certificate. The first objective is to identify the possibility to solve the problem through telephone instructions. If Phone fix is not possible you are entitled to one of the two following basic services:

1. Repair on the spot
2. Towing to the NISSAN dealer[*1]

If your vehicle can not be repaired on the spot, it will be towed to a NISSAN dealer[*1]. You can choose the NISSAN dealer[*1] if that dealer is located within 50 km of the place of the breakdown. If that distance is more than 50 km your vehicle is towed to the nearest NISSAN dealer[*1].

5.2. ADDITIONAL BENEFITS

If your vehicle is towed to a NISSAN dealer[*1] and cannot be repaired the same day, you are entitled to one of the four following Additional Services.

1. Journey continuation:

To start or continue the journey or to return home for

driver and passengers and returning to the dealer to retrieve the repaired vehicle for the driver (or a person selected by the driver).

- train/ship (1st class)
- taxi up to 50 km (31 miles)
- plane, if train > 8 hours (economy class)
- public transport

Combinations of the above are possible. The cost of local transport between the dealer where the vehicle can be repaired and the station, airport, hotel, rental company is covered.

2. Replacement vehicle:

For a maximum of three working days with unlimited mileage. Fuel and toll charges are at the user's expense. In case of a Rental vehicle a deposit may be required. The replacement vehicle will be, if possible, the same segment as the breakdown vehicle.

A replacement vehicle may not be used for commercial activities (such as business continuation).

3. Accommodation:

If the breakdown occurred > 50 km from home and if you would like to wait for repair of the vehicle. Until the vehicle is repaired with a maximum of three working

days in a three star hotel including breakfast for the driver and passengers.

4. Repatriation:

If following a breakdown abroad the vehicle cannot be repaired within three working days after it arrived at the NISSAN dealer[*1], repatriation of the vehicle/driver/passengers/luggage can be arranged if necessary. In that case the repatriation should be arranged within 4 working days after the vehicle arrived at the NISSAN dealer[*1]. If it cannot be foreseen within one day that a vehicle cannot be repaired within three working days Repatriation can be combined with one of the three services mentioned above if necessary

5.3. LIFETIME NISSAN ASSISTANCE

If you have your vehicle serviced at a NISSAN dealer[*1], you will benefit from NISSAN Assistance until your next scheduled maintenance. Therefore you will continue to benefit from the same cover as described in the Chapters above. For more information please contact your nearest NISSAN dealer[*1].

5.4. LIMITATIONS

NISSAN ASSISTANCE will not cover:

- incidents that occur off-road
- incidents caused by force majeure
- incidents that occur during participation in competitions, rallies and races
- cargo damages, physical injuries or loss of income as a result of an immobilization
- incidents caused by intentional action or extreme lack of care from the driver or passengers
- costs the customer would normally have when travelling, like fuel, insurance, tolls, parking fees, meals, etc.