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NissanConnect

## NissanConnect EV Account set up

NissanConnect EV is available in the below vehicles:

- ZE0 LEAF models from 2016 to 2018 excluding XE
- ZE1 2018 LEAF models excluding XE
- 40 kWh e-NV200

To register your NissanConnect EV account, please use the below link

<https://ie.nissanconnect.eu/en-ie/Account/Register>

**REGISTER**

CONTACT NAME (FIRST NAME)

CONTACT NAME (LAST NAME)

EMAIL ADDRESS

PERMISSION TO EMAIL ☒ YES ☐ NO

MOBILE PHONE  +353  Mobile phone

PASSWORD

☐ Show Password

Your password must contain at least 8 characters and at least 3 of the following 4 criteria:

- Upper case letters (e.g. A, B, C)
- Lower case letters (e.g. a, b, c)
- A minimum of 1 number
- A minimum of 1 special character (e.g. !@#%^&\*)

**PASSWORD SECURITY QUESTIONS**

These security questions will be used when resetting your password for this NissanConnect web site.


QUESTION

ANSWER

QUESTION

ANSWER

☐ I accept the [terms and conditions](#)

☐ I'm not a robot 

Once you have registered your NissanConnect EV account, you will then need to add the VIN of your vehicle to your account. The VIN can be found on the bottom right hand corner of the windscreen on your car. It can also be found on the VLC (Logbook).

1. Select 'Add New Vehicle'
2. Type in the full VIN for your Leaf/ e-NV200
3. Select 'Continue'
4. Once the system recognises the VIN, it will then prompt you to finish adding your car to your account.

**Note: The system will not recognise the VIN if there is a typo in it. Be aware that the letters 'I' and 'O' do not occur in a Nissan VIN.**



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When the VIN has been successfully added, the next step is the 'Ownership Verification'. This step is the security feature of NissanConnect EV. It ensures that the correct car is being added to the correct customer account.

Selecting 'Get Started' begins the process and you have 1 hour to complete the process. Please ensure that your vehicle has sufficient signal before hitting the 'Get Started' button.


1. Once you have started, you need to go out to your vehicle and turn it on for a minimum of 1 minute.
2. This sends the details to the Data Centre that the correct car is being added to the account.

Secure | <https://ie.nissanconnect.eu/en-ie/CsmVehicle/ProofOfOwnershipCheck/>


**NissanConnect** MY GARAGE > MY PROFILE > LOGOUT >

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**LEAF**  
VIN:  
ADD VEHICLE > REMOVE VEHICLE >




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**CONNECT TO SERVICES**  Print this page

To confirm that you own this vehicle and to ensure that your connected services are not used by anyone else, please follow the steps below...

1. Click "GET STARTED" below
2. Turn on your vehicle
3. If you have a touchscreen, wait for the disclaimer and accept
4. Ensure your vehicle has mobile network coverage ⓘ
5. Wait for 1 minute, then turn off your vehicle
6. Wait on this page for connection to complete (this can take up to 5 minutes)

 All steps must be completed within 60 minutes of clicking 'GET STARTED'

**GET STARTED >**

3. When the ownership verification process is completed, the last step is to activate the subscriptions for the account. These subscriptions are free to activate and last for 3 years



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MY GARAGE > MY PROFILE > LOGOUT >

## LEAF

VIN:

ADD VEHICLE > REMOVE VEHICLE >



### WHAT'S NEXT?

You're currently not subscribed to any packages. Check our available subscriptions below to get started.

✓ OWNERSHIP CONFIRMED

Subscribe to Nissan Connected Services below

## SERVICE SUBSCRIPTIONS

VIEW PREVIOUS ORDERS >

AVAILABLE SUBSCRIPTIONS

### NISSANCONNECT EV

Free for 36 Months

Secure | <https://ie.nissanconnect.eu/en-ie/CsmVehicle/Details/>

## SERVICE SUBSCRIPTIONS

VIEW PREVIOUS ORDERS >

AVAILABLE SUBSCRIPTIONS

### NISSANCONNECT EV

Free for 36 Months

Make sure you get the most out of your Nissan electric vehicle with NissanConnect EV. You can remotely manage elements of your Nissan via your computer or smartphone. The NissanConnect EV app is available for Android and iOS devices.

SELECT

Not Translated

Charging Status Display

Automatic Charge Stop notice

Remote Charge ON

Remote Setting of air conditioner

Click to see all services

You have selected **0 SUBSCRIPTION**

SUBSCRIBE NOW >

- The final step is to accept the 'Terms & Conditions' and your account will then be fully set up.



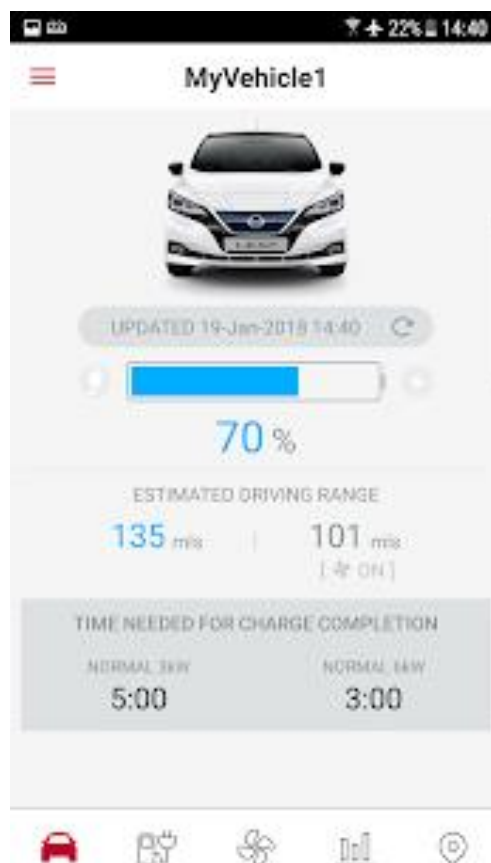
## NissanConnect EV App



To manage your Connected Services from your smartphone, you must download the NissanConnect EV app from your phone's app store. You will not be able to log into the app on your phone until the above steps have been completed via a desktop browser.

Log in using the details used when setting up your account. The NissanConnect system will allow you access to the below features

1. Remote Climate Control
2. Remote Charging
3. Plan your Route
4. ECO Rankings
5. Driving Analysis
6. Search for nearest charge points





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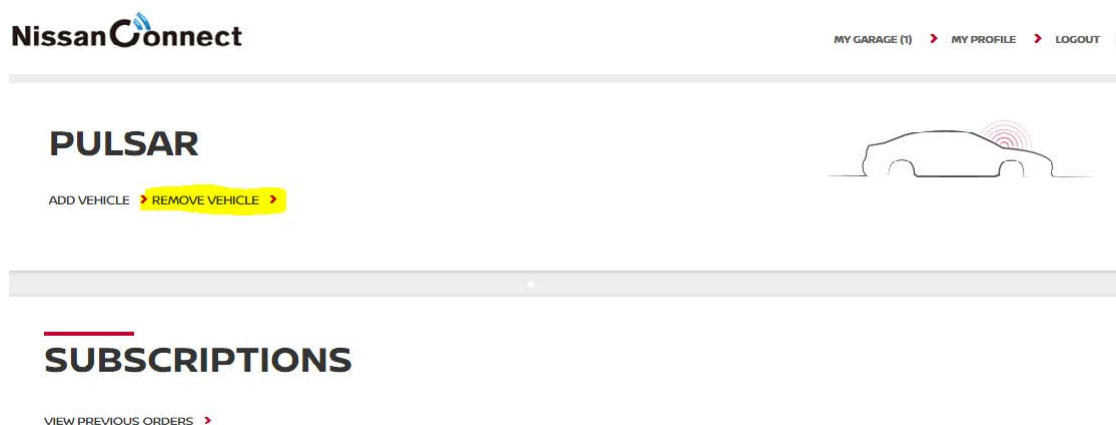
NissanConnect

## Removing your vehicle from your NissanConnect EV Account

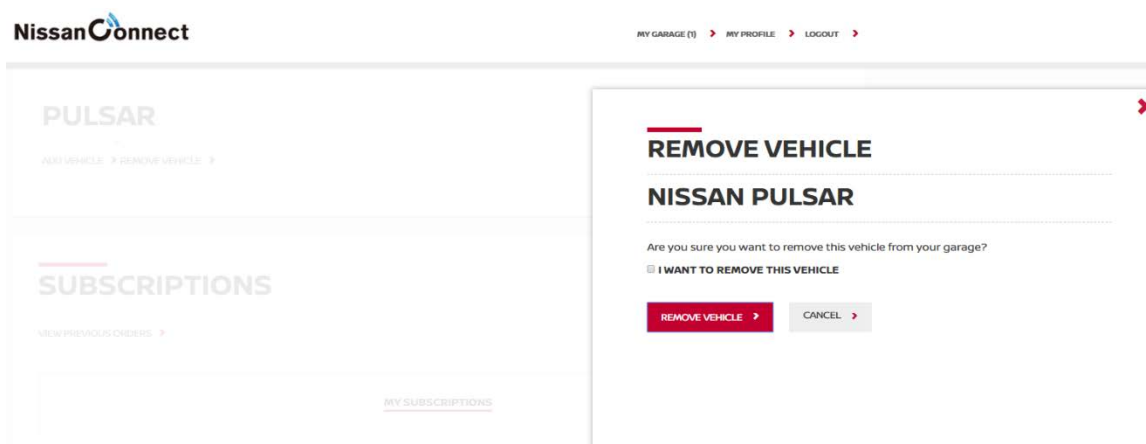
Removing your vehicle from your account is a straightforward process and should be complete when you are no longer the owner of the vehicle.

To remove the vehicle, you must log into your account via an internet browser as this process cannot be completed via the app.

When you have logged into your account, go to “My Garage” and select “Remove Vehicle”.



Tick the box beside ‘I want to remove this vehicle’ and select ‘Remove Vehicle’.



You will then receive an email to confirm that your association with your vehicle has been removed.