

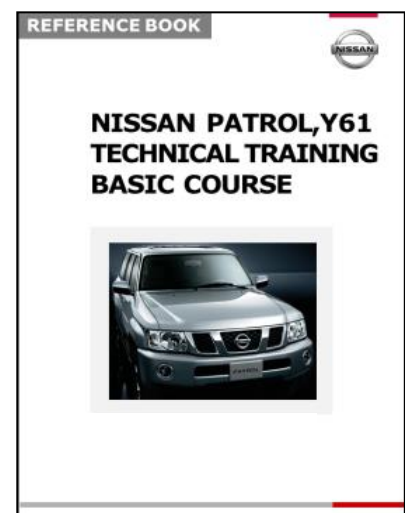
NITCO TECHNICAL TRAINING

We, NITCO are frequently holding technical trainings all over the world which are conducted by our training team and specialized instructors. Our role is not only to sell vehicles to the United Nations and Aid & Development organizations, but another important role is to train the technical experts for vehicles we sold to them in the past, for total customer satisfaction. With this newsletter, we would like to introduce and share our training course, showing our latest training held winter 2014, in Southern Italy.



The main purposes of this lectures were: (1) to understand "basics of automobile" and Nissan PATROL, (2) to "obtain" knowledge for keeping purchased vehicles in good condition and (3) to understand proper repairing and the diagnosis method under any circumstance. The arranged pillars for the trainees for this session were *Lecture, Experimentation, Diagnosis and Practice*.

Concerning our training curriculum, we are always doing our best efforts to settle several important policies. Our technical training team examines and confirms beforehand the trainees' knowledge level with the following technical views: theoretical knowledge, practical skill, content and understanding ability, motivation, leadership, cooperativeness. After the whole training course we will re-evaluate their proficiency. For our training lecture, we always strive for an education to make the trainees use their five senses: through the lecture with Power Point, through the texts and exercises (which is prepared for each training taking the proficiency of the trainees into account), and also through a practical exercise using real vehicles which is very useful should small repairs be required on the spot.



This time, we took these six steps for the training curriculum: (1) understanding PATROL, (2) automobile general fundamentals, (3) PATROL's electricity and its system (4) "concrete" trouble diagnosis, (5) maintenance and adjustment (6) confirmation on the trainees' proficiency and understanding.



We NITCO, is always doing their best to improve our customers' satisfaction, by holding these kind of technical training courses all over the world, following the precious demand from the customer. If you have any inquiry or demand upon our technical training, please contact: aid@nitco.nissan-europe.com or call us at +31-20-516-2083 / 2756.